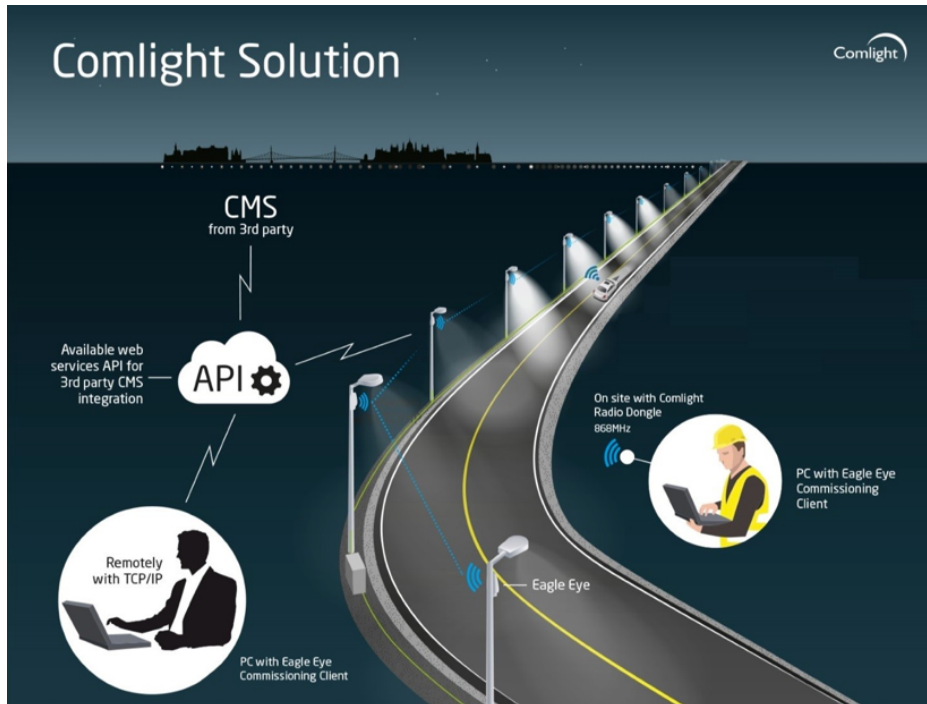


Comlight Service Management

Comlight Service Management provides the customer with an end-to-end management and support service for the installation. Comlight will handle all changes and modification to the installation parameters on behalf of the customer, who only need to request such changes when there is a need. Comlight will also provide periodic usage reports from the system, calculating the energy use and savings as a function of the amount of time the luminaire has been dimmed up.

The service is provided per controller, counting each controller in the installation. E.g. on a 20-unit segment (1 gateway + 19 standard units), 20 Comlight Service Management services are needed. The service requires Comlight Access to be in place for the entire subscription period.



- Support and follow-up** Support and follow-up of desired changes to the installation
- Monitoring** Data monitoring from the installation, including mobile communication services.
- Reports** Quarterly reports for the installation, including time the installation has been in different dimming states
- Energy savings** Calculation of savings based on dimming status times and lam effects
- Traffic** Comparison of the traffic within the installation
- Support** 1, 2 and 3rd line support for services above.

Article No	Description	Comments
800-0016	Comlight Service Management, 2 year	Requires Comlight Access service
800-0017	Comlight Service Management, 5 year	
800-0018	Comlight Service Management, 10 year	